

Terms and Conditions

1. Introduction

Welcome to Whispers of the Jungle ('We', 'Us'). By accessing or using our website, you agree to comply with and be bound by the following terms and conditions. Please read them carefully before making any bookings or engaging with our services. If you do not agree with these terms, you should not use this website.

2. Cancellation Policy and Refunds

We understand that circumstances may arise that require you to cancel your booking. The following terms outline our cancellation and refund policy:

2.1. Cancellations by the Client:

- Cancellations made 7 days or less before the event: No refund will be issued.
- Cancellations made 8 to 15 days before the event: 25% of the total booking amount will be refunded.
- Cancellations made 16 to 30 days before the event: 50% of the total booking amount will be refunded.
- Cancellations made more than 30 days before the event: 70% of the total booking amount will be refunded.

2.2. Cancellations by Whispers of the Jungle:

In the unlikely event that we need to cancel an event, a full 100% refund of the total booking amount will be issued within 10 working days from the date of our cancellation announcement.

We are not liable for any additional costs incurred by the client, such as travel or accommodation expenses.

2.3. How Refunds Are Processed:

Refunds will be processed using the original payment method within 14 business days from the cancellation confirmation.

Any transaction fees incurred during the booking will not be refunded.

3. Booking Policy

All bookings are subject to availability.

A deposit of 50% of the total amount is required at the time of booking, to be transferred to the designated bank account.

The remaining 50% must be paid in cash on-site on the day the service begins.

Failure to make the deposit within the specified timeframe may result in the cancellation of the booking.

In the event of a cancellation by the client, the deposit may be non-refundable unless otherwise agreed upon in the terms of the individual agreement.

Participants are required to provide accurate and complete information during the booking process. Failure to do so may result in the cancellation of your booking without a refund.

4. Event Participation

Participants must adhere to all guidelines and instructions provided during the event to ensure safety and an enjoyable experience.

Whispers of the Jungle reserves the right to deny participation to individuals who display inappropriate behavior or fail to comply with event rules, without a refund.

5. **Liability Disclaimer**

Whispers of the Jungle is not responsible for any injuries, losses, or damages sustained during participation in our events unless caused by our negligence.

Participants are advised to take appropriate precautions and ensure their physical fitness and health prior to attending any event.

6. **Changes to Events**

We reserve the right to modify event details, including dates, times, or locations, in the event of unforeseen circumstances. In such cases, clients will be notified promptly, and alternative arrangements or refunds will be offered where applicable.

7. **Governing Law**

These terms and conditions are governed by and construed in accordance with the laws of Peru. Any disputes arising under these terms shall be subject to the exclusive jurisdiction of the courts in the **Corte Superior de Justicia de Loreto, Iquitos**.

8. **Contact Us**

For any questions, concerns, or disputes regarding these terms and conditions, please contact us at:

Whispers of the Jungle

Email: whispersofthejungle@gmail.com

Phone: +51914553142 and +51967671499

Address: Tamshiyacu, 16 - 311

By proceeding with a booking or using this website, you acknowledge that you have read, understood, and agree to these terms and conditions.